

John Cowan Jr.

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To whom it may concern,

If your organization is seeking a skilled and experienced IT professional who understands that a person in today's world of IT needs top-notch technical skills along with business experience and acumen. A person with an understanding that the systems we develop and maintain belong to the end users and not us; I would appreciate the opportunity to discuss your needs and objectives with you. The accomplishments noted within the accompanying resume will illustrate the value and vision that I can bring to your organization.

I have a deep understanding of how to utilize technology in order to deliver solutions that meet the requirements of business. For the last nine years, I have lead and developed an IT department for a manufacturing company as they have strived to keep pace with the changing requirements of their customers, especially their automotive customers. One of the projects that I was able to accomplish was the installation of an integrated voice, data, and fax VOIP system for multi-manufacturing locations. This system saved the company several thousand dollars a month in telephone charges and had a ROI of just 18 months. It gave each employee his or her own direct dial phone number, fax number and email account. It also gave the company high-speed Internet access for the first time. A second project was the development of an EDI/Barcode Labeling system, which interfaced with their existing MRP package. These two systems helped to reduce user input errors by over 98 percent and saved a minimum of 30 hours per week of user time and effort by automating these processes.

I bring a strong and varied background in my technical skills set. My expertise includes strong hands-on skills with Programming, MRP, EDI, Barcode and Messaging Software applications including RPG II, III, IV & ILE, Cobol, Unix/Linux shell programming, EXTOL, TLAshford and Lotus Notes. I have solid experience in multiple operating systems and hardware platforms including OS400, Windows, Unix and Linux. I also bring a wide range of business experiences including Manufacturing, Software Development, Marketing Communications, Direct Mail Marketing, Outsourcing and Medical. Furthermore, I have proven the ability to manage large-scale projects, both within the workplace and outside the workplace with such organizations as Habitat for Humanity and my Church.

If your firm is looking for a dependable, problem solving, results-oriented professional with a solid track record, I would be interested in speaking with you to discuss the value that my strengths and experiences can bring to your search. I can be reached in confidence at the above telephone numbers or email address and I look forward to hearing from you.

Sincerely yours,

John Cowan Jr.

Enclosure

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EMPLOYMENT HISTORY:

December 1998 to Present – Caldwell Industries, Inc. – Louisville, KY - IT Manager

- Responsible for all aspects relating to Information Technology for a multi-location plastic injection molding, plastic extrusion and non-metallic die stamping tier 1 and 2 supplier to the automotive industry.
 - Established T1 network with integrated voice, fax and high speed Internet connectivity for multi-location manufacturing, sales and shipping locations.
 - Implemented and maintained software firewall, anti-virus, anti-spam and anti-phishing system.
 - Converted and created new mapping from PC based EDI system to Extol EDI.
 - Automated inbound and outbound EDI into MRP system.
 - Established software development standards.
 - Created barcode-labeling system with interface into MRP system.
 - Created container serialization module with interface into barcode-labeling system.
 - Developed add-on module to handle consignment billing within existing MRP and Accounting modules.
 - Maintained and updated operating system of IBM iSeries.
 - Developed disaster recovery plan for IBM iSeries.
 - Installed, upgraded, and maintained Lotus Notes server and clients.
 - Recommended and purchased IT related equipment, from printers to servers.
 - Negotiated hardware service contracts
 - Negotiated pricing and monitored service levels with EDI VAN.
 - Implemented many major and substantial enhancements and improvements to current MRP package.
 - Managed and directed a staff of up to two (2) RPG programmers.

March 1997 to December 1998 - Adware Systems - Louisville, Ky. - Senior Programmer/Analyst

- Maintained and developed RPG applications for the marketing communications industry.
- Converted RPG applications for Y2K compliance.

June 1996 to March 1997 - Infinium Software (Software 2000) - Louisville, Ky. - Senior Programmer/Analyst

- Converted enterprise level Financial and Human Resources RPG applications for Y2K compliance.

April 1995 to June 1996 - Chi-Chi's Restaurants - Louisville, Ky. - Senior Programmer/Analyst

- Maintained, developed and converted RPG applications for Y2K compliance.
- Client Access Trainer and Systems Administrator.

April 1990 to April 1995 - Louisville Tabulating - Louisville, Ky. Senior Programmer/Analyst - Systems Administrator

- Developed standards and procedures for software development.
- Developed and maintained RPG applications for System/38 and AS/400.
- Systems Administrator for System/38 and AS400.
- Network Administration.
- Converted RPG applications for Y2K compliance.
- Performed Vendor and Customer EDI.
- Converted customer reports from 14 7/8" format to 8.5 X 11" duplexed format, saving company over \$10,000 per year.
- Converted customer check signing from a mechanical metal drum system to a font based laser printer format, saving company over \$5000 per year and improving security.

- Converted check printing from pin feed format to laser printed format with automatic authorized signature printing and micr check encoding, saving company over \$20,000 per year.

March 1989 to March 1990 - Americomm Direct Marketing - Louisville, Ky. – Manager IT & System Development

- Designed, developed, installed and maintain software system to automate a direct mail marketing division of corporation, saving company \$40,000+ dollars per year.
- Purchased, installed and maintained networked UNIX system.
- Reorganized Data Processing department, reversing financial position from \$2000/month net loss to a \$5,000+/month net profit.
- UNIX Systems Administrator.

October 1983 to December 1988 - Medical Management Resources - Louisville, Ky. - Manager IT & Software Development

- Managed hardware and software requirements of 40 UNIX sites serving over 200 physicians in 4 states.
- Established standards and routines for application development.
- Designed and developed an A/R office automation system with electronic claims processing.
- Evaluated and purchased computer systems and peripherals.
- Negotiated hardware service contracts.
- Managed Technical Services and Customer Services departments.

January 1981 to October 1983 - C.A.R.D.S. - Louisville, Ky. - Systems Manager & Programmer Analyst

- Designed, developed, and installed customized software for turnkey office automation systems.
- Developed, and installed Job Accounting, Job Scheduling, and Execution Report Storage software for mainframe Honeywell systems.
- Developed communications application to port Medical Office Automation Software from CPM based operating system to UNIX based operating System.
- UNIX Systems Administrator.

Environments, languages, applications and tools

- Hardware : IBM AS400/iSeries, IBM System 38, PC's from many manufacturers, Thin clients, DEC PDPxx
- Environments : OS400, MSDOS, Windows 3.11, Windows 95, Windows 98, Windows 2000, Windows XP, Unix, Linux, Pick, Xenix, RSX, CPM, AOS/VS, RDOS
- Languages : RPG II, III, IV & ILE, Cobol, "C", Powerbuilder, Basic, Fortran
- Connectivity : Client Access, MochaSoft TN5250, Netsoft, TCP/IP, Token Ring
- Application : Home grown MRP, ExtolEDI, QualEDI, Lotus Notes, VAI System 2000
- Tools : SQL, DFU, SDA, RLU, DDM, PDM, API's, ICF, APPC, IFS, Hawkeye, TLAshford Barcode400

Education:

University of Toledo - Toledo, Oh.
Associate Business Technology
Major in Computer Programming
Minor in Accounting

Associations:

Board of Directors, Habitat for Humanity of Louisville
Chairman, St. Margaret Mary Human Needs & Concerns
St. Margaret Mary Parish, Senior & Junior High Youth Ministry
Chairman, St. Margaret Mary Refugee Resettlement Ministry
Catholic Charities Refugee & Migration Ministries